



Policy Title:	Conflict Resolution Policy
Policy Number:	

1. Purpose

The purpose of this Conflict Resolution Policy is to outline the process employees may follow, both informally and formally, to resolve concerns or disputes in the workplace that are not addressed in another University policy

2. Scope

This Policy applies to all employees of the University, including administrators, faculty and staff.

3. Policy Statement

St. Matthew's University (SMU) supports the prompt and fair resolution of workplace concerns or disputes. While such concerns or disputes may arise from time to time, employees must always act professionally and respectfully and facilitate the search for a resolution.

4. Associated Procedures

Conflict Resolution

5. Responsibility

The Director, Human Resources has responsibility for the decisions related to this policy.